

UNDOCKED VALUE PROPOSITION

Retail Focus

Undocked is a supply chain and omni-commerce technology company. Every last member of the team is either an expert in retail, ecommerce and associated skills or is en-route to becoming one. Our innovations and services help retailers:



- ✓ Enhance Distribution
- ✓ Manage Logistics
- ✓ Improve customer experience
- ✓ Streamline order lifecycle
- ✓ Optimize inventory, and much more..

Thought Leadership

Today, our teams are partnering with retailers to provide true value and guidance in their supply chain modernization journeys. We contribute through a process of:

Continuous Learning and Adaptation | Deep Industry Collaboration | Innovative Solutioning



Innovation

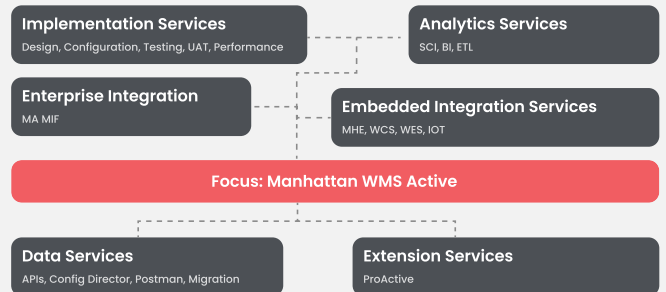
Proven Track record of delivering Disruptive Solutions in retail, brought together by embracing emerging technologies and using a process of Rapid Prototyping and Iteration



- △ Heuristic & OR-based Labor and Optimization solutions, like:
 - Labor
 - Slotting
 - Carrier
 - Replenishment
- 🧠 Patented ML and AI driven technology to empower retailers and brands to drive superior customer engagement and unlock new revenue.

Omni-Channel Fulfillment

We have experience delivering several IMM sq ft+ go-lives in WMS

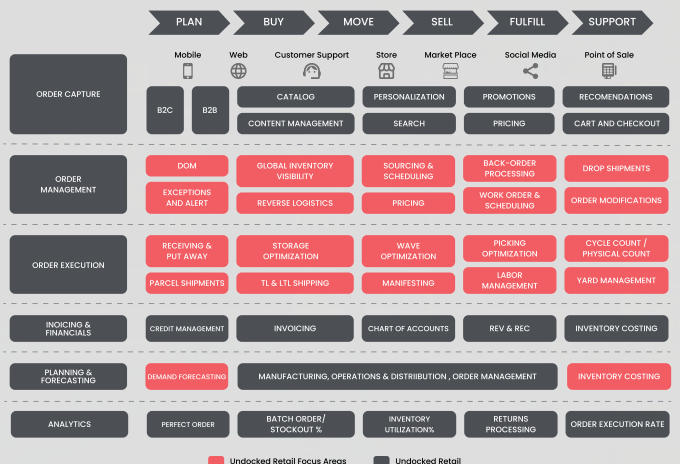


Customer Experience

We believe that even the most backend system should be built with a view to delivering exceptional customer experiences. We achieve that by:

- Understanding customer needs
- Design user-friendly interfaces and intuitive processes.
- Provide consistent experiences across various touchpoints
- Proactive Engagement
- Tailoring products, services, and interactions to individual customer preferences.

Undocked Retail Focus Areas



We are a boutique technology company with best-of-breed teams that operate at the cross-section of deep experience in the supply chain domain with focus on fulfillment technology

Together, the core team brings over 200 person years of combined experience in supply chain and related technologies

▼ 2021 UNDOCKED

OUR SERVICES

▲ 2023 100+ EMPLOYEES

SCM OPTIMIZATION

- Labor Optimization
- Carrier Optimization
- Replenishment Optimization
- Slotting Optimization
- Rating & Routing Optimizations

SCM MODERNIZATION

- | | |
|-------------------------|------------------------|
| Custom Solutions | 3P Integrations |
| • Custom WMS | • Manhattan WM/OMS |
| • Custom OMS | • Körber WMS |
| • Waveless Fulfillment | • KNAPP ASRS/GTP |

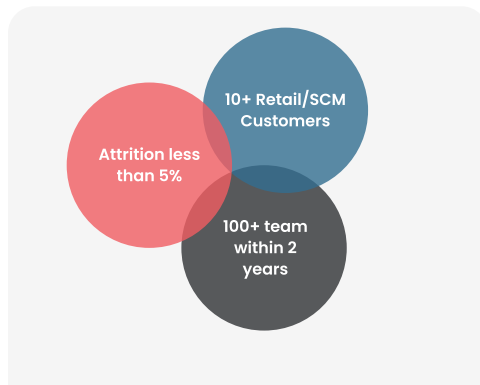
STRATEGY & ADVISORY

- SCM Technology Roadmap
- Product Selection
- Solution Design
- Network Analysis
- Operations Evaluation

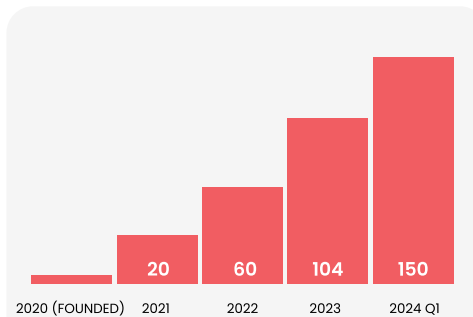
PACKAGE IMPLEMENTATION

DESIGN PROCESS → TEST & CONFIG → MHE & AUTO INTEGRATION → PERFORMANCE TESTING → USER TRAINING → GO-LIVE & BAU SUPPORT

OUR TEAMS



HEADCOUNT GROWTH



DIFFERENTIATORS

- **TRAINING:** Continuous training on domain, product and technology
- **PARTNERSHIPS:** with Retail OMS, WMS platform vendors
 - a. Körber
 - b. Envista
 - c. OSA commerce
- **RETENTION:** Lowest attrition as compared to the average in industry
- **HIRING:** Hiring top talent and relevant experience associates through our recruitment partner ecosystem
- **LEADERSHIP:** Team Leaders with relevant implementation, Engineering, Development and integration experience.



We Were Founded In January 2020, Just Days Before The COVID-19 Pandemic Hit An Unprepared World. While The Retail And Ecommerce Industry Were Already Going Through A Coerced Transformation, This Epidemic Exposed Several Vulnerabilities Within.

As A Team, Our Experiences In Retail And Supply Chain Product Strategy, Technology And Operations Have Helped Organizations Succeed In Their Omni-Channel And Digital Transformation Journeys. We Recognize That We Have More To Offer To Help Them Surmount These Challenges.

We are team of dreamers and doers who are passionate about all things retail and distribution. We live and breathe this stuff. The core team brings over 200 years of combined experience in supply chain related technologies

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